AMENDMENT TO THE CLAIMS

- 1. (previously presented): A method of customizing a software-implemented business process comprising:
 - a) providing customized metadata defining entities;
 - b) storing the customized metadata and data corresponding to the entities in a first data store;
 - providing a subscription list of the entities, the subscription list being defined by subscription metadata stored in a subscription data store of a mobile computing device;
 - d) sending the customized metadata corresponding to the entities identified in the subscription list to the mobile computing device; and
 - e) storing the sent customized metadata in a second data store of the mobile computing device.
- (original): The method of claim 1 including:
 sending the data corresponding to the entities identified in the subscription list to the
 mobile computing device; and
 storing the sent data in the second data store.
- 3. (original): The method of claim 2 including populating an entity defined by the sent customized metadata with the corresponding sent data.
- 4. (original): The method of claim 3 including displaying the populated entity on the mobile computing device in accordance with a form defined by the sent customized metadata for the populated entity.
- 5. (original): The method of claim 1, wherein the mobile computing device is selected from a group consisting of a mobile phone and a personal digital assistant (PDA).

- 6. (original): The method of claim 1, wherein the customized metadata define data fields of the entities.
- 7. (original): The method of claim 1, wherein the customized metadata define presentation forms for the entities.
- 8. (original): The method of claim 1, wherein the storing step e) includes replacing old customized metadata stored in the second data store with at least some of the sent customized metadata.
- 9. (original): A method of customizing a software implemented business process comprising:
 - a) providing customized metadata defining entities;
 - b) storing the customized metadata and data corresponding to the entities in a first data store;
 - c) providing a subscription list of the entities, the subscription list being defined by subscription metadata stored in a subscription data store of a mobile computing device;
 - d) populating the entities identified by the subscription list with the corresponding data in accordance with the customized metadata;
 - e) sending the populated entities to the mobile computing device; and
 - f) storing the populated entities in an object data store of the mobile computing device.
- 10. (original): The method of claim 9 including displaying one of the populated entities in accordance with a form defined by the sent customized metadata.

- 11. (original): The method of claim 9, wherein the mobile computing device is selected from a group consisting of a mobile phone and a personal digital assistant (PDA).
- 12. (original): The method of claim 9, wherein the customized metadata define data fields of the entities.
- 13. (original): The method of claim 9, wherein the customized metadata define presentation forms for the entities.
- 14. (original): The method of claim 9, wherein the storing step f) includes replacing old populated entities with at least some of the sent populated entities.
- 15. (original): A system configured to customize a computer-implemented business process comprising:
 - a user interface configured to generate customized metadata defining entities in response to user input;
 - a first data store containing the customized metadata and data corresponding to the data entities;
 - a first data accessing system configured to access the customized metadata and the data contained in the first data store;
 - a mobile computing device including:
 - a subscription metadata store containing subscription metadata defining a subscription list of the entities;
 - a second data store; and
 - a second data access system configured to access the subscription metadata and the second data store; and

- a synchronizer configured to send the customized metadata corresponding to the entities identified in the subscription list to the mobile computing device for storage in the second data store.
- 16. (original): The system of claim 15, wherein the mobile computing device is selected from a group consisting of a mobile phone and a personal digital assistant (PDA).
- 17. (original): The system of claim 15, wherein the customized metadata define data fields of the entities.
- 18. (original): The system of claim 15, wherein the customized metadata define forms for the entities.
- 19. (original): A method of customizing a software-implemented business process on a mobile computing device comprising:
 - a) providing customized metadata defining customizations of the softwareimplemented business process;
 - b) deploying the metadata to the mobile computing device;
 - c) storing the metadata in a data store of the mobile computing device; and
 - d) applying the customizations defined by the metadata to the softwareimplemented business process.
- 20. (original): The method of claim 19 wherein the customized metadata define entities of the software-implemented business process.
- 21. (original): The method of claim 20 including: providing a subscription list of the entities;

- wherein the deploying step b) includes sending the customized metadata corresponding to the entities identified in the subscription list to the mobile computing device in the deploying step b); and
- wherein the storing step c) includes storing the sent customized metadata in the data store of the mobile computing device.
- 22. (original): The method of claim 21, wherein the subscription list is defined by subscription metadata stored in the data store of the mobile computing device.
- 23. (original): The method of claim 20, wherein the customized metadata define data content of the entities.
- 24. (original): The method of claim 20, wherein the customized metadata define a user interface content of the entities.
- 25. (original): The method of claim 20, wherein the business process is a customer relationship management application and the entities correspond to accounts of the customer relationship management application.